

KOBE

Kobe City PR Digest November 2025

MyNumber Card: Health Insurance and Emergency Services



If you have any questions about ward office procedures, financial support for raising children, etc.

Call the Kobe International Community Center (KICC)!

078-742-8721 (11 languages)



Scan here to visit the website!



Edited & Translated by:
Kobe City Community Engagement Division, Kobe City International Division

In emergencies, the MyNumber card protects you and your family!



Since its launch in 2016, the MyNumber Card has expanded its functions greatly. Full-scale operation of its function as a health insurance card began in October 2021, and this October, the card is now also available for emergency care.



Benefits of the MyNumber Card Emergency Care Function:

1. Accurate Medical Info for EMTs

Even if you collapse and can't speak, emergency teams can quickly access details such as your regular doctor and current medications.

2. Faster Transport and Care

By having access to your details through the MyNumber card, EMTs can choose the right hospital and provide prompt first aid.

3. Hospitals Can Prepare Ahead

Receiving accurate medical data before arrival helps hospitals start treatment faster.

Benefits of the MyNumber Health Insurance Card:

1. Secure Sharing of Medical Records

Past treatments and prescriptions are securely shared with doctors and pharmacists, ensuring proper care.

2. Automatic High-Cost Coverage

No need to pay beyond the limit at hospitals or pharmacies—this system applies the cap automatically.

Will Your Insurance Card Stop Working in December?!

Starting Tuesday, December 2, the current health insurance card will no longer be valid. If you haven't registered yet, you can still receive insured medical care by presenting a Certificate of Eligibility.



How to Register Your MyNumber as a Health Insurance Card

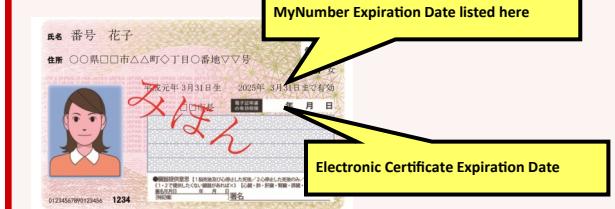
If you haven't registered, you can do so easily at any medical facility or pharmacy using the card reader at the counter.



Check Your MyNumber Card's Expiration Date!

1. My Number Card: Valid for 10 Years

2. Electronic Certificate: Valid for 5 Years



Renewal Process:

1. A blue envelope will be sent 2-3 months before your MyNumber card expires.

2. Submit application for renewal by the designated deadline



※ MyNumber Card: Apply online or by mail (pick up later at a MyNumber counter in your local ward office or MyNumber satellite office).

※ Electronic Certificate: Renewal must be done at a MyNumber counter only.

もっと知るKOBE

Operating hours for all ward offices will be changing to 9:00AM to 5:00PM. Other counters and online services will be available outside these hours.

Evening and Weekend Counters:

- Ward Office & Branch
Special Evening Counters →



- Sannomiya Certificate Service Corner →



No Need to Wait or Visit!



- Fill out select online procedures/applications on e-KOBE →



- Get select certificates issued and printed from a convenience store →



Supporting Daily Life: "Food Support Kobe"

"Food Support Kobe" is an event with free distribution of food and daily essentials for those facing financial hardship.



No reservation or ID is required, but in order to receive items, you must complete a short survey on-site. Experts will also be available for consultations on living, finances, work, and legal matters.

Dates & Locations:

Dec 14 (Sun) 10:00 AM - 3:00 PM, Hyogo Ward Cultural Center

Dec 23 (Tue) 1:00 PM - 6:00 PM, Sambo Hall

Reception closes 30 minutes before end time. Distribution ends when supplies run out.

Limit: One time per person only.



Digital Stamp Rally: Honoring 30 Years Since the Earthquake

Explore the history and recovery of the Great Hanshin-Awaji Earthquake using your smartphone or tablet. Visit key sites, view digital info, and collect stamps for a chance to win prizes. A great way for families to learn about disaster preparedness together.

Period: December 1, 2025 (Mon) - January 31, 2026 (Sat)

Location: Various spots in Chuo Ward

Admission: Free



Autumn Leaves Viewing & Luminaire Show

Around 600 maple trees will be at their peak color soon! The botanical gardens at Suma Rikyu Park offer many photo and viewing spots. On weekends and holidays during the event, the park stays open until 8 PM for "Lumiere 2025", a magical nighttime light-up of the autumn leaves and fountains!

Dates: November 8 (Sat) - December 7 (Sun)

Location: Suma Rikyu Park

Hours: 9:00 AM - 5:00 PM (last entry 4:30PM)

Light-Up: 5:00 PM - 8:00 PM (Sat, Sun & holidays)

Admission: Park entry fee only



Head Out to Kobe's Mountains!



Explore Castles & National Treasures: Taisanji Mountain Trail

Walk through peaceful forests, discover ancient castle ruins with sweeping views of Awaji Island, and visit Kobe's only National Treasure temple filled with cultural gems!

Teratani Bus Stop

↓ 2 hours 10 minutes by foot

Takahata Castle Ruins

Panoramic views all the way to Awaji Island

↓ 1 hour 30 minute by foot

Taisanji Temple

Don't miss the main hall (designated a National Treasure), Buddhist statues, and stunning fall colors!



Kobe's Only Tea Plantation: Shizukaen Tea Garden

Just 15 minutes up the Aotani Trail on Mt. Maya, lush green tea fields await. Kobe once thrived as a tea exporter in the Meiji era, and Shizukaen revived this tradition in 1976—it is now Kobe city's only active tea farm.

Enjoy a relaxing visit with a tea bun set in the garden!

Open: Saturdays, Sundays & holidays (closed on rainy days)

Phone: 078-222-0007

