For Emergency Calls

Police (For accidents, incidents)
📞 **1 1 0**

Fire Department (For fire-related incidents)
📞 **1 1 9**

Ambulance (For health-related accidents, injuries, illnesses)
📞 **1 1 9**

Multilanguage support is available for emergency calls.

Please wait on the phone until you are connected to an interpreter.

When You Get Sick or Injured

Medical Information Net (医療情報ネット)

📞 **# 7 1 1 9**

(Emergency Consultation Hotline)

Search for hospitals, clinics, pharmacies, and other medical facilities across the country that provide multilanguage support.

If you are unsure of where to go for your injury or illness, or whether or not you should call an ambulance, you can consult the above hotline (multilanguage support available).

Ensuring Safety Against Disaster

ひょうご防災ネット

TYPHOON WARNING Evacuate Immediately!

But where to?

In cases like this, let's check our Disaster response card.

I'm glad I was able to evacuate.

Hyogo Emergency Net (ひょうご防災ネット)

With latest updates and announcements on natural disasters and evacuation information. Multilanguage support available. Install the app for more!

iOS Android

Disaster response card

For more information, please check the "Disaster response card".

You can get the physical card at a ward office or the KICC.

KOBE Free Wi-Fi

Enjoy Kobe with KOBE Free Wi-Fi!

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BE KOBE

POINT 01
Anyone can use it, anytime, for free!

POINT 02
With network security measures in place to provide safe browsing!

POINT 03
You can use it in over 800 locations in Kobe, including restaurants!

POINT 04
Available in multilanguage as well!
※日本語、English、中文、한국어、ภาษาไทย

See next page for instructions on connecting to KOBE Free Wi-Fi.

⚓ # Welcome to Kobe ⚓

Kobe City provides a range of services to help everyone live safely and comfortably.

You can easily access information on these services from a smartphone or computer. Scan the QR code to view this flyer in the following languages:

English 中文 한국어 नेपाली Filipino ภาษาไทย Indonesia Tiếng Việt Español Português

Daily Life Information and Consultations

Places to Study Conversational Japanese

KICC Japanese Classes

Other Organizations

Foreign Resident Support Groups

Organizations that offer various support services, such as consultation desks and Japanese classes.

Kobe City PR Digest
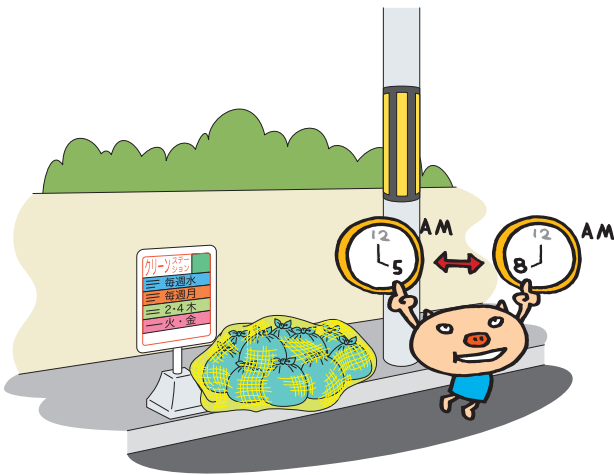
A monthly digest that provides useful information for daily life, details on upcoming events, City-wide updates and announcements, etc.

こどもっとKOBE

KICC
Kobe International Community Center

If you have any questions about daily life or ward office procedures, please contact the KICC first (multilanguage support available).

The KICC also offers advice on legal matters and visa/residence status procedures, as well as Japanese cultural experiences and other fun events.

KICC Homepage

Facebook
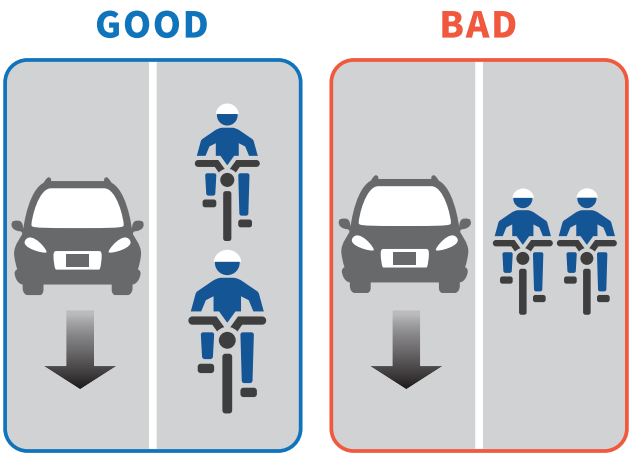
Instagram

Rules for Living Together in Harmony

Proper Disposal of Garbage

Different types of garbage have specific days and dates for collection, based on the area you live in. Please be sure to follow the garbage disposal rules and collection dates for your area.

Rules for Bicycle Riding

Please park your bicycle in designated areas only. Please follow the rules when riding your bicycle.

GOOD

BAD

How to Connect to KOBE Free Wi-Fi

For Inquiries Wi2 Customer Center
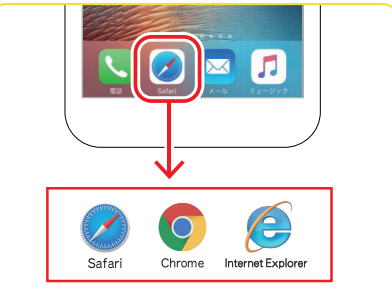📞 **0120-985-805** ※Available 10AM to 7PM, 365 days a year

STEP 01 Wi-Fi settings

Select SSID (wireless network): KOBE Free Wi-Fi on your Wi-Fi setting screen.

STEP 02 Open the web browser for Authentication

Open the web browser and access to the Internet.

STEP 03 Select Login method

On the terms of service screen, select your preferred login method, either "Log-in with SNS account authentication" or "Log-in with email address authentication".

STEP 04-1

When SNS account authentication is selected

①Enter your SNS account (ID, password) and activating your account.

②After authentication is completed, "KOBE Free Wi-Fi" is available.

STEP 04-2

When email address authentication is selected

Within 5 min, please TAP listed URL on the email

① Enter your email address to temporarily register.
② An email with a URL link for main registration is sent to the registered email address.
③ Click the link to complete main registration. "KOBE Free Wi-Fi" is available.

Wi-Fi Areas